



Medical Directive

Directive Number	<u>11-02</u>
Publish Date	<u>09 March 2011</u>
Effective Date	<u>01 April 2011</u>
Subject	<u>Addition of MPDS pre-arrival Epi-Pen Administration Instructions</u>

Credentialed System Responder	Information
Credentialed EMT	Information
Credentialed EMT-Intermediate	Information
Credentialed EMT-Paramedic	Information
Credentialed EMD	Action

Effective April 1, 2011, the Austin-Travis County Office of the Medical Director authorizes Communications Medics who are credentialed at the EMD Level to provide scripted post dispatch instructions to 9-1-1 callers. These instructions will only be delivered when the patient is experiencing a severe allergic reaction, indicating the need for their prescribed Epi-Pen, and when the caller is unsure how to operate the device. The Communications QI Team will perform a 100% review of all calls that involve Epi-Pen Post-Dispatch Instructions.

The Epi-Pen instructions were developed by the Dispatch Review Committee and have been submitted to the National Academies of Emergency Dispatch for inclusion in a future version of the MPDS Protocols.

Thanks for all you do. As always, please let us know if you have any questions.

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